





PERSONAL INFORMATION

Ivan Knežević

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PREFERRED JOB

Network administrator

WORK EXPERIENCE

01/07/2009–01/08/2013

Waiter

Hospitality and commercial craft, "Sedmica", Zagreb (Croatia)

- supply management
- food preparation
- serving food and beverages

01/04/2008–01/08/2008

Painter

Construction services "Kamgrad" d.o.o., Zagreb (Croatia)

- drywall construction
- wall smoothing
- restoration

EDUCATION AND TRAINING

01/10/2012–01/07/2013

Cisco Certified Routing and Switching

EQF level 5

University of Slavonski Brod, Slavonski Brod (Croatia)

[Related document\(s\): 600122488_certificate.pdf](#)

01/09/1997–01/07/2001

Natural Science direction

EQF level 5

Gymnasium "Matija Mesić", Slavonski Brod (Croatia)

PERSONAL SKILLS

Mother tongue(s)

Croatian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C1	C1	C2
German	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
 Common European Framework of Reference for Languages

Communication skills

- excellent communication skills through customer service

Organisational / managerial skills -good organisation and management skills gained through:

- planning reconstruction services and work hours
- managing everyday fresh food supply, beverages, schedules etc.

Job-related skills

- problem solving and troubleshooting (lab practices)
- creating and maintaining small to medium size networks(lab)
- organisation skills

Digital competence

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital competences - Self-assessment grid

- excellent command of routers and switches
- good diagnostic skills on hardware or software
- good troubleshooting and repair skills concerning the same

Driving licence B

ANNEXES

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